


**From:** Dona Mcevoy [REDACTED]  
**Sent:** 01 September 2020 18:11  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** C.L

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The opening of Caffine lounge has resulted in a huge amount of antisocial behaviour, and the noise level has increased dramatically in the area.

I moved to Borehamgate 7 & 1/2 years ago and have never experienced anything as bad as of recent times- not even when Easterns was open- and that "was" a nightclub.

I feel that we as residents of the area were fooled into thinking that Caffine lounge was going to be a Cafe Gaming Lounge, when in fact it is a nightclub.

As an ex-landlord and licensee, I have never experienced anything like the constant drunkenness and antisocial behaviour of this venue, it is attracting an unmanageable, rowdy and disorderly crowd. I say this purely from what I have seen and heard, and from the continued presence of the police vehicles and ambulances outside the venue.

How much of the taxpayers money is funding these emergency services dealing with disorderly, drunk, and aggressively behaved customers - from a venue with an owner who clearly cannot manage his premises in the correct manner.

Surely the police and local authorities must be able to see that Caffine lounge is bringing crime and disorder to the area. I say crime, as I have witnessed on many occasions drug deals in the alley between both sets of doors to the premises.

The opening of this establishment has effected my life severely - many sleeplessness nights with the clientele shouting, and more recently the music has been turned up again, so I have base vibrating through my bedroom walls. I've had to keep my windows closed due to the smell of urine in the alley, and also the sounds of customers throwing up leaving vomit splashed up the walls in the alley.

This has affected my mental health, and my piece of mind, and my ability to do my job, I had to take a week annual leave last month due to being exhausted due to lack of sleep. This is affecting my relationship with friends, family and my fiancée and my quality of life.

Surely this venue has to close..... before something really awful happens. The landlord was beaten up over the bank holiday weekend - The licensing department, and the police must see that continuing to allow the Caffine lounge to trade is an accident waiting to happen. My question is... how has this been allowed to go on for so long..... why is nobody doing anything about this.....

Dona Mcevoy  
20c Borehamgate  
Co10 2ED

**From:** Steve Hall [REDACTED]  
**Sent:** 07 September 2020 01:22  
**To:** BMSDC Licensing Team  
**Subject:** Rejection of current standing licence for premises: Caffeine Lounge, 14 Borehamgate Shopping Centre, Sudbury CO10 w

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Dear Licencing Department

Reference/Type: Section 51 Application to Review a Premises Licence applied for by Borehamgate Gt Eastern Road Residents Association .

<https://www.babergh.gov.uk/assets/Licensing/S51-Review-Application-form-Web.pdf>

Having seen the above application I would like to advise the Licencing Team that I would strongly object to any future licensing application if to include late evenings from 11.00pm till the early hours till closing time on the grounds of complaints referring to disorder and public nuisance which is the basis of my objection on behalf of my ward residents where applying beyond the boundary of the Licenced premises and where references have already been made. Indeed I wish the review to consider removing these hours entirely from the current licence. As a Town Councillor I have received complaints from residents in Girling Street where I also take residence and it would appear persons upon exit of the licenced address in Borehamgate precinct are causing disturbance when making their way home. As there have been no other establishments serving alcohol to my knowledge during the early hours in our town during Covid imposed conditions, it is to me not unreasonable to assign blame for this disturbance at the door of the Caffeine Lounge. I was under the impression that current Alcohol was only served at the Caffeine Lounge where only to be an accompaniment to the Gaming activity and not to allow members attending to get so drunk that they can hardly walk home let alone to play at a console or able to watch a screen. 3 weeks ago my wife witnessed a young couple under the influence of alcohol or other substance where a woman was being picked up on several occasions and dragged by his partner along Girling Street and in the meantime when stopping was being loud and slurred mouthed and abusive causing disturbance outside. Another resident to Girling Street and local teacher messaged me mentioning a lot of commotion opposite residents properties in Girling Street Carpark again from drunken behaviour which originated from the direction of the Gaming Lounge where Police were called and in attendance. She was woken by shouting from drunken activity. The previous night another disturbance was by yet another couple again appearing to be drunk. These last two incidents have been reported to me to be happening around the 1st and 2nd of last month where one was at around 2am and the other at 4am around kicking out time. Above I only list a couple of instances where I too have witnessed young person's in a state of staggered activity during the early hours and are not isolated to any one day but mainly at the beginning and end of the weekend. This activity has gradually been getting more frequent. My next door neighbour as recently as yesterday told me that she was woken at around 2.30am because of drunken shouting coming from further down the road again culprits walking up from the same direction of the Caffein Lounge. I've seen a crowd of young people outside the rear of the Gaming Lounge in Great Eastern Road where Police have been in attendance along with an ambulance. The current permitted morning licencing times are completely unacceptable where the serving of alcohol is having a knock on effect on residents well being & quality of life through no fault of their own where having to put up with early hour disturbances where sleep is being interrupted. During the summer months this is especially noticeable as residents leave their windows open to vent heat and allow fresh air into their houses during late evening and early morning. Even though Girling Street is situated on the one-way system, during late evening especially during the early hours it is usually a quiet street where traffic is virtually non existent during these times. There is a hidden cost where long hours of Alcohol consumption could also be causing long term health problems to those consuming it putting strain on our local services and our local emergency services. So as stated I too wish for the licence to be reviewed on the grounds mentioned above and request shortening the hours to exclude the last hour up to midnight and mornings.

I would appreciate acknowledgement of receipt of this email

Yours faithfully

Steve Hall  
Resident of Girling Street, Sudbury &  
Town Councillor, Sudbury South Ward



**From:** Doug Dorrington [REDACTED]  
**Sent:** 02 September 2020 18:11  
**To:** [REDACTED]  
**Subject:** Fwd: Caffeine lounge

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I have lived happily in Borehamgate for over 7 years with my girlfriend. I understood that Caffeine lounge was going to be a gaming lounge, not a late night bar and nightclub. Since lockdown has been lifted, this has become Sudburys new nightclub. There is noise every night, going into the early hours. This is affecting my work, and my relationships with others as I havent had a proper night sleep since it re opened. There is often lots of noise, and people running and shouting from one end of the alley to the other., between both exit/entrance of the premises. My bedroom window overlooks this alley and I now have to keep it shut, as not only the constant noise, but the smell of urine and the sound of people throwing up .... I have photo evidence if required. I cannot see how this has been allowed to continue to trade as nightclubs and other venues are still shut-- respecting social distancing. Also, I cannot see how it is still allowed to open as the police are being called out all of the time. If this was to happen to one of the Sudbury pubs, the landlord would lose their licence. How is this fair, this is badly affecting my life.

Dougie Dorrington  
20C Borehamgate  
King street  
Sudbury  
CO10 2ED

**From:** Joanne V Hague [REDACTED]  
**Sent:** 11 August 2020 14:46  
**To:** BMSDC Licensing Team  
**Subject:** The caffeine lounge

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Hi,  
I'm not sure if this will count at all for the review for licensing at The caffeine lounge at sudbury, however I would like to say that as a respectable adult I have been in there during the day & during the evening a couple of times and found it, on all occasions to be very pleasant. There was no trouble, yes youngsters seemed to be enjoying a late drink but I found the security ample & on the whole they were being strict with people coming in and out & not tolerating bad behaviour etc.  
I found out it's receiving bad press from the people living near by but I honestly can't see a problem with it and I think they are being responsible, from what I witnessed anyway, so I'd like to just give them praise for doing a good job and keeping the "teens" out of trouble and off the streets!  
Regards  
Jo

Sent from my iPhone